



OFFICE OF THE PRINCIPAL
পণ্ডিত দীনদয়াল উপাধ্যায় আদর্শ মহাবিদ্যালয়, আমজোঙ্গা, গোরালপাৰা
PANDIT DEENDAYAL UPADHYAYA ADARSHA MAHAVIDYALAYA
AMJONGA, GOALPARA-783124

Website: www.pduamamjonga.ac.in:::Email: modelcollegeamjonga@gmail.com:::Contact No.: 9435849434

জাননী

তাৰিখ : ০৫/০৪/২০২৪

ইয়াৰদ্বাৰা ইচ্ছুক ব্যক্তি সকলক জনোৱা যায় যে আমজোঙ্গাস্থিত পণ্ডিত দীনদয়াল উপাধ্যায় আদর্শ মহাবিদ্যালয়ৰ চৌহদত শিক্ষক,কৰ্মচাৰী তথা ছাত্ৰ-ছাত্ৰীৰ উপযোগী হোৱাকৈ "কলেজ কেণ্টিন" খোলাৰ বাবে নিবিদা (Open Tender) বিচৰা হৈছে। প্ৰ-পত্ৰ আৰু যাৱতীয় নথি পত্ৰ মহাবিদ্যালয়ৰ ৱেবচাইটত উপলব্ধ কৰা হৈছে। ইচ্ছুক ব্যক্তি আৰু সংস্থাক আবেদন কৰিবলৈ আহ্বান জনোৱা হল।

মহাবিদ্যালয়ৰ ৱেবচাইট : www.pduamamjonga.ac.in

অধ্যক্ষ ৫.৫.২০২৪

পণ্ডিত দীনদয়াল উপাধ্যায় আদর্শ
মহাবিদ্যালয়, আমজোঙ্গা, গোরালপাৰা, অসম
Principal
Pandit Deendayal Upadhyaya
Adarsha Mahavidyalaya, Amjonga



OFFICE OF THE PRINCIPAL
PANDIT DEENDAYAL UPADHYAYA ADARSHA MAHAVIDYALAYA
AMJONGA: 783124 :: DIST.: GOALPARA :: ASSAM :: INDIA
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PDUAM/TENDER/CANTEEN/2024/01


DATED 05.04.2024

NOTICE INVITING TENDER

Sealed Tenders in two bid system (technical bid and financial bid) are invited from individuals/firms/agencies/restaurant owners having proven experience and ability in preparation and serving of food for running a Staff Canteen situated in Pandit Deendayal Upadhyaya Adarsha Mahavidyalaya, Amjonga-783124, Goalpara, Assam.

The Terms and Conditions and other related aspects are outlined in the Tender Document. The Tender Document is available in the website “www.pduamamjonga.ac.in”. Interested bidders are requested to download the tender document accordingly.

The last date of submission of tender documents (in hard copy) is 18/04/2024 and the date of opening of technical bid is 20/04/2024.


Dr. Navajyoti Sarmah
(Principal)
PDUAM, Amjonga
Principal
Pandit Deendayal Upadhyaya
Adarsha Mahavidyalaya, Amjonga

NOTICE INVITING TENDER FOR PROVIDING CANTEEN SERVICES at PANDIT DEENDAYAL UPADHYAYA ADARSHA MAHA VIDYALAYA, (Assam)

TENDER NO: PDUAM/TENDER/CANTEEN/2024/01

DATED 05.04.2024

Sealed tenders in two bid systems i.e. "Technical Bid" & "Financial Bid" addressed to the Principal, Pandit Deendayal Upadhyaya Adarsha Mahavidyalaya, Amjonga are invited from eligible contractors for providing canteen services in the College. The prescribed tender form containing Terms & Conditions is available on the college website <http://www.pduamamjonga.ac.in>. The cost of the Tender Form is Rs. 500/- (Non-Refundable). The tender document can be downloaded from the website and a bank draft of Rs. 500/- must be enclosed while submitting the duly filled-in tender document. The last date of submission of the tender shall be **18/04/2024**. No tender form shall be accepted after the last date and scheduled time.

The Technical Bid shall be opened on **20/04/2024** at 11.30 am in the Principal's Chamber in the presence of interested parties/authorized representatives. They should make themselves available for the same.

The contractor must submit:-

- a. EMD in the form of DD/FDR/Bank Guarantee amounting to Rs. 10,000/- (refundable) in favor of the Principal, Pandit Deendayal Upadhyaya Adarsha Mahavidyalaya, Amjonga.
- b. Declaration form on firm's letterhead duly signed.
- c. The Demand Draft of Rs. 500/-, the DD should be drawn in favor of "**Principal Pandit Deendayal Upadhyaya Adarsha Mahavidyalaya, Amjonga**".
- d. The terms and conditions form should be duly signed by the tenderer on each page.
- e. List of Quoted rates for the items to be served should be duly signed by the tenderer on each page. The duly filled Tender along with all necessary documents may be submitted to the Principal's Office during working hours.

The undersigned reserves the right to accept or reject any or all the tenders submitted without assigning the reasons thereof.

TERMS AND CONDITIONS:

1. The tenderer has to provide the price of each item separately on the enclosed Proforma.
2. The selected caterer may be asked to give a sample of each item of the list enclosed.

3. The contract shall be for one year from the date of signing of an agreement and shall automatically expire on completion of one year unless renewed. If the agreement is not renewed every year, the caterer will have to vacate the premises immediately on the expiry of the contract with 15 days' notice.
4. The selected Canteen Contractor shall pay the following charges to the College:
 - (i) Monthly rent Rs.1000/- per month
 - (ii) Electricity Charges As per actual (smart meter basis)
 - (iii) Water Charges As per the rates applicable
5. The selected Contractor shall sign an agreement with the College authorities.
6. The selected Contractor shall deposit Rs.50,000/- with the college at the time of signing of the agreement as a Security Deposit which will be refunded on expiry of the contract.
7. In case of breach of any terms and conditions herein contained, the college authorities shall be at liberty to terminate the contract without assigning any reason and the caterer shall have to vacate the premises allotted to him within the time specified by the college authorities.
8. Any non-compliance of the tender requirements may lead to the rejection of tender quotations.
9. The college reserves the right to accept or reject any tender quotation in whole or in part without assigning any reason thereof.
10. The College reserves the right to change/add any food items in the menu and conditions without assigning any reason thereof.
11. Any dispute/litigation is subject to Goalpara jurisdiction only.
12. The Contractor shall be subject to the regulation of the Labour Laws applicable to Goalpara, Assam.
13. The Contractor shall not keep/sell items like cigarettes, gutkha, alcohol, drugs, or any other health hazard articles.
14. The security deposit shall be forfeited if the contractor terminates the contract within the agreement period.
15. It will be the sole responsibility of the contractor to guard canteen properties properly like fans, furniture, electrical fittings, sanitary fittings windows and doors etc.
16. The contractor shall be responsible for payment of GST (as the case may be) on eatables.
17. It may be noted that the lowest quoted rates of a tenderer do not entitle him/her to claim the said contract. The final decision shall be taken after the tenderer is interviewed the presentation is assessed by the committee and he is finally recommended.
18. The tenderer's firm preferably should have at least three years of experience in catering/ canteen (preferably running a canteen in reputed Govt. Organizations/ departments/ educational institutions/ official premises etc.). The authentic supporting documents need to be attached with details.

19. The tenderer's firm must not have been blacklisted ever in the past and must not have been penalized for not meeting the provisions of the Food Adulteration Act, 1954 and the food safety and Standard Act 2011. A self-certification is required to be submitted by the contractor on letterhead.

20. The contractor shall abide by all the prevailing laws for running of canteen/cafeteria and shall do all the necessary formalities of obtaining licenses/permission etc. on his own. The college shall not take any responsibility for any legal provisions not met by the contractor & on account of this the contractor shall solely be responsible.

21. The canteen Committee of the college may make a visit to the existing catering place of the tenderer and the committee's decision regarding the capability of the tenderer to provide catering services in the college as per the college's requirement shall be final.

22. The contractor shall be required to pay

I. Water and electricity charges every month as per actual usage. This amount shall be deposited by the 10th of every month.

II. Rs. 50,000/- as a security deposit that shall be refundable after the expiry of the contract and no interest shall be payable on it. This may be adjusted in case any dues/damages are reported during the tenure of the contract period.

23. The contractor shall keep the canteen area (in and around) neat and tidy.

24. The kitchen of the canteen shall be maintained with the best hygiene standards.

25. The contractor shall take all precautions to maintain the quality of food. In no case he shall sell stale/old stuff/preparations.

26. The contractor must not use/store any hazardous chemical/ dangerous element/ banned or expired products in the canteen which may threaten the health and safety of the people.

27. Pest control will have to be done regularly and the cost to be borne by the contractor. Proper documentation has to be submitted to the committee for regular review.

28. The contractor shall use good quality branded cooking medium like oil and sauces and should ensure that only standard materials/ingredients for cooking and serving are used. The list of some of the good quality cooking brands is given in Annexure II. No sub-standard material/ingredients shall be allowed. **The contractor is advised to quote the rates of food items keeping in view the cost factor of the ingredients/material which shall be of good quality.**

29. The contractor shall not use the canteen/ college premises for residential purposes for himself or his staff & none of the employees of the contractor shall be allowed to stay in the college premises during nights/holidays etc. The staff of the canteen will be allowed to stay in the canteen only with the permission of the Principal, PDUAM, Amjonga. Unauthorized persons will not be allowed to stay there.

30. The contractor shall not sublet the contract to any vendor further. Similarly, no part of the menu/items agreed upon shall be sublet to any other party. Subletting in any form shall not be allowed.

31. The contractor shall provide the list of the workers along with their identification &

residential proof, who are working in the canteen and also the following.

a. Any change in the staff shall be reported immediately and relevant proof of identification shall have to be submitted again. The contractor shall solely be responsible for the conduct/behaviour of the staff employed by him in the college canteen and shall solely be responsible for any misconduct or undesirable incident on account of the conduct/behaviour of the staff engaged by the contractor.

b. A list of staff along with their photographs working in the canteen shall be forwarded to the police station concerned.

c. The staff must have proper medical certificates issued by the registered medical authority.

d. All staff must be properly groomed and be polite/courteous to the customers.

e. The staff of the contractor shall abide by the instructions issued by the college authorities from time to time and their movement in the college shall be restricted.

f. The staff must be properly trained with all necessary information on handling customers and maintenance of equipment with special emphasis on service orientation and personal hygiene.

32. The contractor shall ensure that applicable labour laws and Minimum Wages Act are complied with. They are responsible for compliance with all the laws, by laws, ordinances, and rules governing employment and their medical insurance, PF, etc.

33. The contractor must ensure compliance with provisions of the Food Adulteration Act 1954 and the Food Safety Standard Act 2011.

34. The contractor shall ensure to keep all his belongings under lock and key. The contractor shall be solely responsible for any loss, damage, theft, etc. of assets in the canteen and no compensation of any kind shall be made by the College.

35. The contractor shall have to ensure that the canteen staff employed by him wears the full uniform with IDs and with proper gloves, head cover, apron, etc. The contractor shall have to take all the measures to maintain good hygiene during the preparations and serving.

36. The contractor shall have to make arrangements to remove/dispose of garbage and shall not use the college premises for dumping of the garbage. The contractor has to ensure that the garbage is not scattered here and there and shall have to arrange proper dustbins.

37. Regular housekeeping and cleaning/clearing of the allotted premises must be done.

38. The contractor shall have to provide a "Complaint and Suggestion Book" and the same shall be made available to anyone who desires to record any complaint or suggestion. The same shall be submitted to the principal's office for inspection every month.

39. The contractor will be responsible for the proper clearance of tables, used plates, etc. They must provide adequate manpower for the smooth operation of the canteen.

40. Display of rate list: the display of the menu card has to be done legibly. The self-service system should be adopted in the canteen. The contractor shall display the menu every day on the notice board of the Canteen.

41. The approved rates of the food items as accepted by the college shall not be increased by the contractor without prior permission of the college. No other item shall be sold by the contractor

outside the approved list, without permission of the college.

42. Regular food audits to check the quality and safety will be done by the canteen committee.
43. The Canteen should be kept open during the College Hours (Monday – Friday: 9.00 AM – 4.00 PM, Saturday: 9.00 AM – 2.00 PM). The contractor shall not close the canteen without prior permission from the college. The canteen shall remain open on Saturdays/Sundays/Vacations/Holidays as per the requirement of the college to be stated by the authorities of the college.
44. The Contract may be terminated by giving one month's notice from the college authority. However, if it has been found/reported that there has been gross misconduct, negligence, or non-compliance with orders requiring immediate action, the Principal shall have the right to revoke the contract immediately without any notice.
45. After the termination/expiry of the contract, all the belongings of the college should be handed over to the college as per the asset register of the canteen.
46. There shall be an observation (probation) 2 months from the date of award of the contract during which the work and conduct of the contractor and his staff shall be observed & assessed. Further, extensions shall depend on the satisfactory performance of the canteen contractor.
47. The members of the Canteen Committee at any time to check the quality of food preparation, hygiene conditions, staff conduct, etc.
48. Any loss to the property of the College caused by the contractor shall be borne by the contractor.
49. In case of any dispute, the matter shall be resolved amicably. However, if the matter remains unresolved, the same shall be resolved by an arbitrator appointed by the Canteen Committee of the College, the decision of which shall be final & binding to both parties.
50. The committee in its considered view may reject any or all the tenders as it deems fit at any stage.
51. Any dispute is subject to the jurisdiction of the Court situated in Goalpara.
52. While selecting the contractor, the committee will compare the quoted prices of food items with Committee's estimate of similar items.

TECHNICAL BID

A maximum of one representative of the bidder shall be authorized and permitted to attend the Technical bid before the financial bid opening.

The Technical Bid should be sealed in a separate envelope and superscribed "Technical Bid, Tender No. **PDUAM/TENDER/CANTEEN/2024/01 DATED 05.04.2024**", for providing canteen/catering services may visit the tenderer's place of catering operations and the committee's decision regarding the capability of the tenderer to provide canteen services in the college as per the college's requirement shall be final. The committee shall submit the report of its visit before opening the financial bid.

This envelope of Technical Bid shall contain the following documents –

1. EMD in the form of a Demand Draft amounting to Rs. 10,000/- in favour of the Principal, Pandit Deendayal Upadhyaya Adarsha Mahavidyalaya, Amjonga.
2. Undertaking duly signed with Stamp and Name of Firm on non-judicial stamp paper.
3. Personal Bio Data of the bidder/Tenderer/ Firm.
4. For address proof, a Self attested photocopy proof of address in the form of a bank statement, electricity bill, telephone bill, election identity card, passport or driving license, or copy of registration if any (any one of them).
5. Cost of the tender document if downloaded from the website in the form of Demand draft/Banker's cheque for Rs.500/- in favour of the ". Photocopy of receipt as proof of the cost of the tender document if purchased from
6. In the case of a company or partnership firm, authorization and/or a copy of the partnership deed must be submitted with the technical bid.
7. Self-attested copy of the PAN Card of the firm/proprietor issued by the Income Tax Department. (In case the PAN Card of an individual/proprietor is submitted, it should be accompanied by the return filed for the previous year indicating the same PAN number as submitted).
8. 2 self-attested passport size photographs.
9. All the pages of the tender document duly signed by the firm/dealer.

Signature of the caterer with Seal

Dr. Navajyoti Sarmah
Principal, PDUAM, Amjonga

Only those bidders who qualify for the Pre-Qualification Stage i.e. Technical bid shall be considered for Financial Evaluation i.e., for financial bid.

FINANCIAL BID

Sl. No.	Particulars	Amount (in Rs.)

Total Amount in figures:

Signature of the caterer with Seal

TENDER NAME

TENDER NO.

UNDERTAKING

(to be executed on Rs. 10/- N.J. Stamp Paper)

1. I/We the undersigned, certify that I/We have gone through the terms and conditions mentioned in the tender documents and undertake to comply with all of them.
2. That no Civil/Criminal/Income Tax/Service Tax/Blacklisting case is pending against my firm.
3. The rates quoted by me/us are valid and binding on me/us for acceptance for the entire period of the contract.
4. I/We undersigned hereby bind myself/ourselves to the Principal, PDUAM Amjonga to provide canteen services during the period of the contract.
5. The Security Money deposited by me shall remain in the custody of PDUAM Amjonga, till two months after the expiry of the contract.
6. I/We shall abide by the Minimum Wages Act, Contract Labour Act, PF, ESI, Bonus, and Gratuity, as applicable from time to time for the workers employed for running the canteen and submit challan regularly to the canteen committee.
7. In case of any lapse occurring on my part or my staff while discharging the services the College authorities may cancel my/our contract and award the work to another agency and the cost difference may be recovered from me/us and can forfeit security money.
8. The food/eatable items will be genuine, fresh, hygienic, and of good quality.
9. In the event of any breach/violation of the terms and conditions, the competent authority shall be at liberty to terminate my contract and can forfeit the security money deposited by me/us.
10. I/we shall abide by all the terms and conditions of the contract.
11. I /we will be wholly responsible for providing Canteen Services at PDUAM Amjonga and will ensure the deployment of adequate staff to provide quick clean and efficient service and also be responsible for paying all taxes as applicable to tenderer. I shall also be responsible for behavior/ acts of employees engaged by me in running of Canteen Services of the college.
12. I/we shall be responsible for health and injury caused to the worker while working in the canteen.
13. I/we shall be responsible for any loss or damage to the College property by the employee engaged by me/us.
14. The Principal, PDUAM Amjonga, has the right to accept or reject any or all the tender without assigning any reason. The decision of The Principal, PDUAM Amjonga, will be binding upon me.
15. I /we shall display the Price List per unit of all available food items on the two separate boards; first at the entrance of the canteen and second at the cash counter.

16. The Canteen will remain open during college hours specified by the college and the Tenderer or his agent will remain present at the canteen.
17. I/we shall vacate the canteen premises on completion of the contract period. In case of unauthorized retention of the canteen premises beyond the contract period, a penalty of 50% over the above pre-existing rate will be levied on me/us during the period of unauthorized retention.
18. I/we shall also be responsible for paying all taxes as applicable to the government like Income Tax, GST etc.
19. I/we shall be responsible for any theft/loss/damage to College property/fixtures and I /we will rectify/replace the same.

Place: Date:

SIGNATURE OF THE
TENDERER.....
..... NAME OF THE
FIRM/TENDERER.....
.....

Seal of Firm

DOCUMENTS TO SUBMIT

1. Valid Trade License
2. Up to date GST
3. Valid Food license from the Directorate of Health Services, Govt of Assam
4. Income Tax certification details
5. Minimum Wage payment document
6. Provision for Food Adulteration Act 1954 and Food Safety Standard 2011
7. Any other documentation.

PANDIT DEENDAYAL UPADHYAYA ADARSHA MAHAVIDYALAYA, AMJONGA

TENDER FORM NO.....

FORMAT TO BE SUBMITTED BY THE CONTRACTOR ON LETTER HEAD

Tender for providing the Canteen services in JEC.

Last Date for submission of tender:

Time for opening of tender:

PARTICULARS

1. Name of the Firm :
2. Name of Proprietor/Partner :
3. Address :

4. Phone No. (Mobile / Landline) (a) Present location of Canteen, if any (b) Specialized field of Catering (if any) 5. Registration No.	:
6. PAN No	:
7. DD/Pay Order No. Date & Drawee Bank	:
8. GST number 9. If a cooperative society, Please	:

Indicate Regn. No. and date of Regn. :

10. Any other relevant information:

(Please attach a separate sheet)

DECLARATION:

I hereby declare that:

1. The applicant/firm has not been blacklisted by any college/University/autonomous institution/Govt. organisations ever in the past and have not been penalized for not meeting the provisions of the Food and Adulteration Act, 1954 & Food Safety and Standard Act 2011.
2. All the particulars subscribed by me are true to the best of my knowledge.
3. All the terms & conditions of this tender document are acceptable to me & I shall abide by the same in case the tender is awarded to me.

Signature of Contractor
with Stamp & Date

Signature of the caterer
with seal & Date

PDUAM Amjonga canteen Rates are to be quoted by the contractors

Sl. No.		Items (standard size and weight)	Rate (Rs)
1	Breakfast	Puri Sabji (2 pc)	
2		Paratha Sabji (1 pc)	
3		Tawa Roti Sabji (2 pc)	
9		Bread butter /Jam (2 piece)	
10		Omelettes (single/double)	
11		Boiled egg (single/double)	
13		Tea (Black) (100ml)	
14		Tea (milk) (100ml)	
18		Coffee	
19	Lunch	Veg Thali (Rice, Dal, two sabji, pickle, papad, salad)	
20		Non- Veg Thali (Rice, Dal, two sabji, pickle, papad, salad, Fish)	
21		Non- Veg Thali (Rice, Dal, two sabji, pickle, papad, salad, Chicken)	
22		Fried Rice -Veg (Half/Full)	
23		Fried Rice -Chicken (Half/Full)	
24		Chowmin – Veg (Half/Full)	
25		Chowmin- Chicken (Half/Full)	
26	Snacks	Samosa	
27		Nimki	
2		Gaja	
30		Khurma	
31		Veg Momo	

32		Chicken Momo	
33		Veg Roll	
34		Egg Roll	
35		Chicken Roll	
37		Veg Pokara (6 pc)	
38		Bread Pokara (2 pc)	
39		Rasgolla (1 pc)	

List of Permissible Brands

Item	Brands
Salt	Tata, Annapurna, Nature Fresh, Ashirvaad, Patanjali, Captain Cook
Spices	M.D.H masala, Everest, Mothers, Nilons, MTR, Priya, Patanjali
Mustered Oil	Engine, Dhara, Fortune, Saffola, Patanjali
Refine Oil	Dhara, Fortune, Patanjali, Saffola
Atta/Maida	Ashirvbad, Annapurna, Patanjali, Shati Bhog, Raish Bhog
Milk	Amul Taza, Mother Diary, Purabi, Madhur Diary
Tea	Muktabari, Lipton, Tata, Brooke bond
Coffee	Nescafe, Bru
Rice	Joha, India Gate, Mother India, Aizung

Penalties/ Fine

(The penalty will be deducted from the security deposit made by the contractor)

Violation	Penalty per complain
Cockroaches, flies, insects etc. in food items	Rs. 10,000/-
Usage of spoiled/stale food ingredients eg. Rotten vegetables, infected grains, expired items	Rs.10,000/-
Poor maintenance/tempering with institute property	Rs. 10,000/-
Presence of unwanted items in food: Harmful items like blades, glass, metal wires, nails pieces of plastic etc.	Rs. 10,000/-
Three or more complaints related to cleanliness in a day/week	Rs. 5,000/-
Food poisoning	Forfeiture of security deposit and cancellation of contract
Changes of rates in listed items without prior permission from the concerned authority	Rs. 5,000/-
Inappropriate personal hygiene of workers	Rs.2,000/-
Any other complaints reported	As per the decision of the canteen committee